



Doggy Do's & Don'ts

Our collection extends the highest standards of hospitality and comfort to all guests, both two legged and four legged. Our venues are great locations for those wanting to explore the surrounding heathlands as well as being destinations in their own right; steeped in history and grandeur.

Well behaved dogs are welcome at all our venues – but there are a few rules for the dogs (and their owners) to observe. Most importantly, we want the dogs and their owners to enjoy their time with us, but, we do kindly request that owners and their pets are considerate and respectful to other guests as not everyone is partial to dogs. The upkeep of our properties is also an important consideration. For health and safety reasons, we have to insist on a strict 'dogs on leads' rule whilst in and around our collection.

Booking your four legged friend into our collection

- Must be made by telephone/email prior to arrival.
- Pets will only be accepted on a prebooked basis
- We regret that guests who arrive without advance notification of bringing a dog may not be accepted, due to a lack of availability of dog-friendly rooms.
- AGE – Dogs should be house trained and a minimum age of one year old (sadly no puppies allowed). Also, it may not be appropriate to bring elderly dogs or any dogs who have behavioural or incontinence issues.
- We do not allow dogs in our Deer View Hut.

Dog friendly bedrooms

- We have a number of dog friendly rooms across our collection.
- We only allow a maximum of 2 dogs per bedroom.
- Depending on the room type reserved, we may alter the number of dogs allowed depending on the size of your four legged friend.

Charges

For stays at Bartley Lodge, Forest Lodge and Burley Manor, there will be a charge of £15 per night for up to two dogs (this is to cover cost of deep cleaning and an O zone air clean, use of food mat/bowl/towel, and treat).

Dogs in public areas

- Dogs are allowed in the reception, lounge, bar, and garden area (please be responsible dog owners and clean up after your dog, our gardens and open areas should not be used as a toilet).
- Dogs are not permitted in the restaurant or leisure area.
- We have dog towels available at reception and water available at the main entrance.
- Should you wish to dine with your dog, talk to the reception team who can organise this for you.



Behaviour

Dogs are not permitted on beds or other furniture. We respectfully ask owners to control their dogs at all times. We cannot allow aggressive behaviour or excessive barking from dogs and would ask owners to be mindful of other guests, some of whom may be frightened of dogs.

Bedding, bits & bobs

We suggest guests bring the dog's own bedding as this will provide them with familiar smells and comfort.

We expect many guests will bring their own food for their pets, should you have dog food, which needs to be stored in our fridge/freezer, items must be appropriately wrapped.

We would ask that owners clear up after their dogs and request owners to bring their own 'poop bags', although some are available at reception and discard in the dedicated dog waste bins in the grounds. Should you forget your bags, please speak with a member of the team.

Leaving dogs alone

Dogs should not be left alone in guest bedrooms for long periods and the owners must be in the hotel.

Damage

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The New Forest

The New Forest is a beautiful location and ideal for pets to explore, with miles of offroad paths, idyllic countryside and even an extensive coastline.

To minimise disturbance to wildlife, livestock and other people, please keep your dogs close by you and visible at all times – if necessary use a lead. Pick up after your dog, especially around car parks, on paths and where people play or picnic, and take bagged waste home if there is no litter bin. Check your dog and yourself for ticks when you get back home – they can lead to Lyme Disease.

Enjoy the New Forest with your dog

We recommend that you download a copy of the New Forest National Park Authority's 'Enjoy the New Forest with your dog' guide before you visit. This gives useful tips and information on walking in the open forest with your dog as well as some suggested dog walking routes. The guide also contains information about keeping your dog safe in the New Forest including the risk of ticks and swimming in the national park's streams, ponds and rivers.

Download your copy [here](#).